

Getting Started

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Turning Off Wi-Fi

Whether you want to conserve battery power, or disconnect from the world, you can turn off the Wi-Fi with the key in the overhead cabinet. This will disconnect power from the router and disable all GPS, cellular, and Wi-Fi connectivity to the trailer. You can also use this key to reset the router by turning the key to off, and back on.



Opting Out of Service

Your Airstream Smart RV is equipped with a router which is activated at the factory and which transmits certain vehicle, telematics, and location information when the RV has power. You may request to have automatic data transmission and collection disabled or limited by contacting Airstream Customer Service. Note the functions and features of Smart RV products, systems, and services may be limited or may not work at all if you choose to prevent or limit the transmission, collection and processing of data and/or Airstream may terminate access to such functions and features in such an event.

Please contact Airstream Customer Service at 1(877) 596-6111, option 1 if you have questions or requests concerning Airstream Smart RV products, the collection and processing of data, or our privacy practices.

Notice: Use of Airstream Smart RV products, systems, and services (the "Services") is subject to the terms of use. Not all features available in all Airstream vehicles. The Services are intended for use in the United States only. Use of the Services requires a cellular Internet connection and a compatible Apple iOS or Android device. Additional charges may apply. User is responsible for charges associated with retail cellular hotspots user may activate. Some features of the Services require a paid subscription. The Services are provided "as is", and Airstream does not guarantee the Services will meet your requirements, achieve any intended results, be compatible, or work with any other software, applications, systems or services, operate without interruption, meet performance or reliability standards, or be error-free. Only use the Services when conditions allow you do so safely.

Need Help?

For additional assistance using your Airstream Travel Trailer, please contact the Customer Service & Technical Support Team
1(877) 596-6111, option 1 or customersupport@airstream.com

AIRSTREAM.COM/SMARTRVOWNER

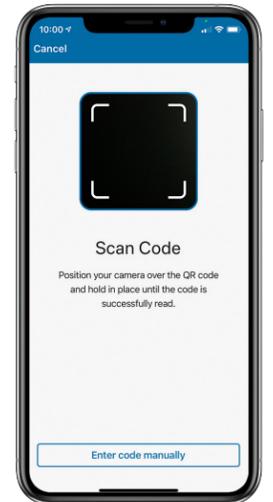
1

- a) Download the Airstream Smart RV Control app from the Apple® App Store or Google® Play Store.
- b) Create a user account. Only one account can be paired to your Airstream at a time, however, you may use multiple devices with the same account.
- c) Confirm the Wi-Fi key switch is turned "on" next to the router in the front overhead cabinet. (See item 8 for more details.)
- d) Follow the pairing process in the app to connect to your Airstream. The sticker containing the QR code is located in the front overhead cabinet. Do not remove this label as you will need it to re-pair the trailer if necessary. You are now ready to begin your Airstream Adventure.

Your Airstream comes with a 1-year free trial of the Smart Control service. At the end of your free trial period, a subscription is required for continued access.

Need help pairing? Call 1(877) 596-6111, option 1 or email: customersupport@airstream.com

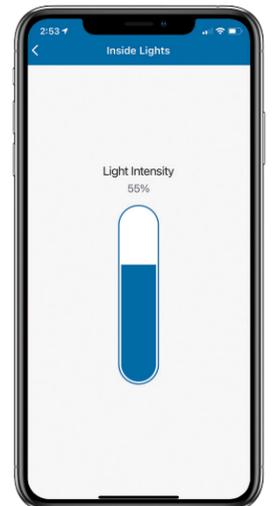
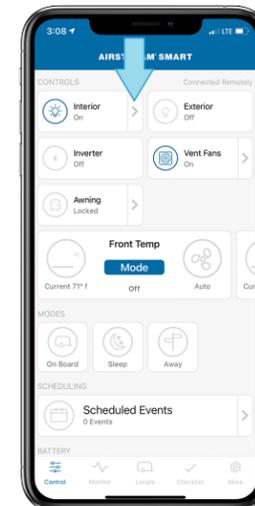
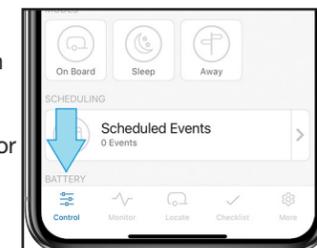
You must sign up as a new customer to activate your data plan even if you are an existing AT&T customer.



2

Control

With the app you can control your Airstream's lighting and climate, as well as activate various modes wherever you are. Buttons with ">" to the right offer more options by tapping the button for a secondary screen. From here, you can control things such as the brightness of the lights or the temperature in your Airstream.



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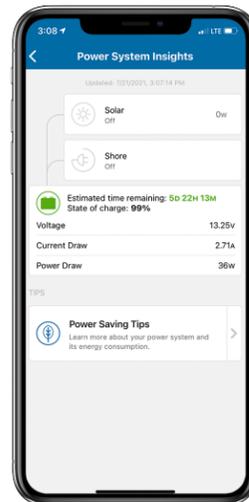
Monitor

Press the “Monitor” button to view battery levels, tank levels and notifications. When you are connected to your Airstream and resource levels become low, a notification will appear on the screen. Push notifications can also be enabled or disabled through the settings on your phone.



Power System Insight

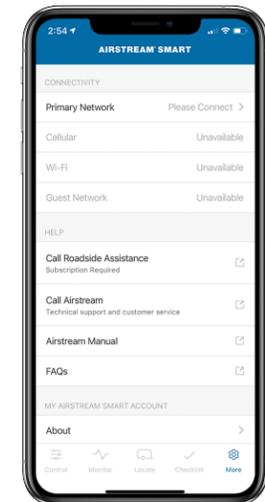
Tap the “>” button under Power Systems to show details of the solar and shore power. The estimated time remaining is based on current power consumption and will change as components are turned ON/OFF.



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More

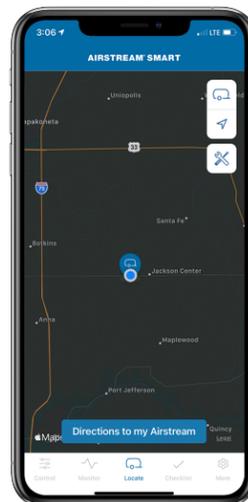
Press the “More” button to find your network and connectivity settings, create guest networks, and gain quick access to your Owner’s Manual, Roadside Assistance phone number, and Airstream Customer Service contact information.



4

Locate

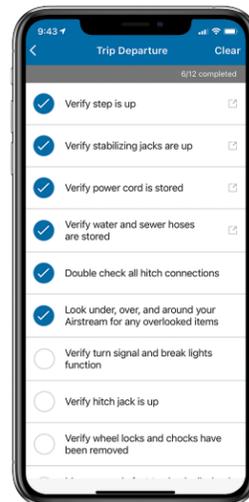
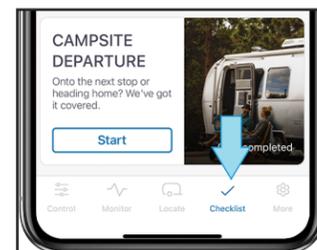
Out on an adventure and take a wrong turn? Open the app and tap “Locate.” The map shows where you are located and the location of your Airstream. Pressing the “Directions to my Airstream” button will open up your default GPS application.



5

Checklist

Find checklists for departure, arrival, and more. Stay organized and make your adventure more relaxing and trouble free. Complete all steps on the checklist to know you’re all set!



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Connecting Devices to Your Airstream’s Wi-Fi Network

1. Locate the name and password of the Wi-Fi network created by your Airstream by using the Airstream app. In the app, click “More” on the bottom right to see the name and password of your Airstream’s Wi-Fi network.
2. On the device you want to connect to your Airstream Wi-Fi, open the wireless network settings and enter the network name and password from your Airstream app.

